



Accessibility Statement for The Red Grape

The Red Grape is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. The Red Grape is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Additional accessibility considerations

Although our goal is WCAG 2.1 Level AA conformance, we have also applied some Level AAA Success Criteria: Images of text have been eliminated as much as possible and are only used for decorative purposes.

Feedback

We welcome your feedback on the accessibility of The Red Grape. Please let us know if you encounter accessibility barriers on The Red Grape:

- E-mail: theredgrape@vom.com
- <https://theredgrape.com/contact>

We try to respond to feedback within Two business days.

Compatibility with browsers and assistive technology

The Red Grape is designed to be compatible with the following assistive technologies:

The Red Grape is not compatible with:

- Browsers and mobile devices older than five years have not been tested and may therefore not behave as expected.

Technical specifications

Accessibility of The Red Grape relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS



- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of The Red Grape, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for The Red Grape:

1. **Social Media Feed:** Entries within the social media feed may be difficult to navigate using a keyboard and certain assistive technology such as a screen reader. because We employ the use of a third-party application to present our social media and despite assurances of accessibility, there are areas of this app that are lacking assistive device navigability.. We are actively looking into our own solutions to address these issues.. Please use the form on the Contact Us page if you encounter an issue..
2. **Online Menu:** When navigating the online menu and order form using the keyboard, users may find that the popup windows loses focus. because We employ the use of a third-party application to manage our online orders and despite assurances of accessibility, there are areas of this functionality that appear to possess inadequate keyboard navigation.. We are actively looking into our own solutions to address these issues.. Please call us at 707-996-4103 to place your order if you encounter an issue..

Assessment approach

The Red Grape assessed the accessibility of The Red Grape by the following approaches:

- Self-evaluation

Evaluation statement

An evaluation statement for The Red Grape is available at:

<https://theredgrape.com/policy-documents/rg-accessibility-statement-062220.pdf>.

This statement was created on 22 June 2020 using the [W3C Accessibility Statement Generator Tool](#).